

Why Queue?



Name	Mobile No	Pax	DateTime	Update	Status	Q No
Justin	85118747	4	10/04/2018 14:43:22	10/04/2018 14:44:08	Sent	000001
Justin	85118747	2	10/04/2018		Wait	000002
Vincent	85118747	2	10/04/2018		Wait	000003
Jian Wei	91156720	6	10/04/2018		Wait	000004
Ben	81238306	2	10/04/2018	04/10/2018 15:59:43	Sent	000005
	91154263	3	10/04/2018		Wait	000006
Eric	81238887	5	10/04/2018		Wait	000007
Comelius	94523625	1	10/04/2018		Wait	000008
Elaine	96342155	3	10/04/2018	04/10/2018 15:59:40	Sent	000009
GG	96558855	8	10/04/2018		Wait	000010
tian	96625555	2	10/04/2018		Wait	000011
LuLu	84552133	4	10/04/2018	04/10/2018 15:59:52	Sent	000012
iMetrics	95521133	5	10/04/2018		Wait	000013
ABC	96552283	2	10/04/2018		Wait	000014



iQueue System

Having long queue lines for your business attracting new customers or not?
Reduce customer experience leads to abandonment.

iQueue system is the future of queueing as it aims to eliminate the pain of waiting and allows the ease of entering the virtual queue via a mobile app.

With iQueue System, you can enable your customers to queue virtually and received SMS notifications upon their turn.

Let iQueue system optimize your operations and keep customers happy.

Operation Steps



1. Press Start Button



2. Customers Key in their particulars and number of pax.



3. Customers will then enter their phone numbers.



4. Customers will receive an SMS stated their queue number and will be called upon their turn.

Name	Mobile No.	Pax	Start Time	Uptime	Status	Chk
john	8111111	4	10/04/2018 14:40:22	10/04/2018 14:44:38	Wait	000007
john	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000002
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000003
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000004
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000005
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000006
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000008
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000009
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000010
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000011
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000012
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000013
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000014
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000015

5. Operator can SMS the customer upon their queue.

Name	Mobile No.	Pax	Start Time	Uptime	Status	Chk
John	8111111	4	10/04/2018 14:40:22	10/04/2018 14:44:38	Wait	000007
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000002
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000003
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000004
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000005
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000006
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000008
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000009
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000010
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000011
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000012
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000013
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000014
John	8111111	2	10/04/2018 14:44:38	10/04/2018 14:44:38	Wait	000015

6. Operator able to re-send SMS multiple times if customer didn't show up.

Advantages

Know how long your customers have been waiting

The ability to see the length of your customers' waiting times allows you to take a proactive, empathetic approach. As well as welcoming them warmly, you can make them feel appreciated by acknowledging how long they've been queuing for.

Understands your customer needs

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Respond quickly to demand from your visitors

iQueue System allows your business to instantly see which branches are receiving high demand from visitors. You will then be able to distribute your staff to the branches that need them most and ensure that you maximise the number of customers that you can serve during the day.

Environmentally friendly solution

Large, medium and small businesses all have responsibilities to society and the environment. By using iQueue System, you dramatically reduce the amount of paper used in comparison with a traditional queuing system. This helps to reduce the number of trees being used and reduces your business's carbon footprint.

IMETRICS PTE LTD

75 Bukit Timah Road #04-07, Boon Siew Building, Singapore 229833.
Tel: (65) 6339 4781
Fax: (65) 6334 5853

www.imetrics.com.sg

